Title Screen: Why did Marc Moreno die?

♫ sad piano music ♫

Jessica Moreno is interviewed and her apartment.

Jessica: My name is Jessica Moreno,

and I'm Marc-Anthony's older sister.

Marc was 18 when he died.

Photos of Marc as a child.

The people that were closest to him would tell you how

sweet of a kid he was, how kind he was.

I just liked to see him smile,

I just loved to see him, loved.

The sickness, illness in our family

brought us closer together,

but now, it just took us apart

because, now we’re missing our main player.

Photos of Marc's funeral.

All the people that were there,

could’ve helped, but none of them did.

None of them did.

Narrator.

Narrator: Marc Mareno’s death was tragic

and preventable.

What follows, are just some of the facts.

A series of Marc's records appear in succession. Excerpts of these documents are read aloud by voice actors.

♫ suspenseful electronic music ♫

Roughly one month before his death,

Marc tried to resume mental health treatment

at Kadlec Regional Medical Center.

one of the many places where he had

received services earlier in his childhood.

After meeting Marc and recognizing

the gaps in his treatment, the doctor noted:

Offscreen Voice: Evidently, Marc fell through the cracks.

Narrator: 10 days before Marc’s death,

after exhibiting severe psychotic symptoms,

Marc’s family brought him to Lourdes Medical Center

for mental health treatment.

It was here that Marc was discharged less

than two days later having not shown any signs

of improvement.

Offscreen Voice: Patient has long term diagnosis of

schizophrenia, psychosis, and mood disorder

Narrator: From Lourdes Medical Center,

Marc’s family took him to Lourdes Counseling Center

where he was turned away without treatment

and told to go to Crisis Response because:

Voice Offscreen: All of our counselors

were gone for the day.

Narrator: Marc’s family brought him to Crisis Response

in their third attempt to treat

Marc’s mental health crisis.

Voice Offscreen: Dad reported client

needed help for mental health.

Client was agitated, disoriented

and not aware of surroundings.

He reported, “Angels are talking to me”.

Narrator: Instead of treating him, they called the police.

Marc was arrested for two low level

outstanding warrants.

One for driving with a suspended license

and another for failure to transfer title within 45 days.

Jessica.

Jessica: There was no reason

for Marc to be in jail while he was sick.

There was no reason.

He needed help first.

Narrator: Upon arriving at the jail, Marc was immediately

put into a restraint chair.

Footage of Marc arriving at Benton County Jail. Marc, barefoot and wearing a spit mask, is strapped into a chair by jail staff.

Despite an extensive history of mental illness,

Marc Moreno received no mental health treatment

while in jail.

An officer wheels Marc's restraint chair into a holding cell. Marc is left facing the wall as an officer locks the door behind him.

Over the course of six hundred documented check-ins,

jail staff watched on as Marc decompensated;

his symptoms growing increasingly severe

and apparent.

Offscreen Voice: Inmate presents as naked,

rolling around on the floor.

playing with feces, rolling back and forth.

demonstrating illogical behaviors,

internally preoccupied

no recognition of attempts to engage.

Narrator: The day before Marc’s death,

the jail’s mental health provider notes:

Offscreen Voice: In discussion with jail staff, this inmate

has not ingested food or fluids up to this point.

Narrator: On March 11th 2016, Marc Moreno

died in his jail cell

from cardiac arrhythmia and dehydration.

Jessica.

Jessica: I feel like many places failed him.

The hospital failed him.

Crisis response failed him.

The jail failed him.

A question mark appears.

Narrator: Why did Marc Moreno die?

♫ sad piano music ♫